About your Kefalonia Holiday

We make sure you love it more

villaplus.com
Surrounded by the Ionian Sea this picturesque island is blessed with impressive mountains and beautiful beaches. Discover tiny historic villages with delightful traditional tavernas or enjoy the tranquillity of the Paliki Peninsula. Kefalonia is an island that is ripe for exploration. The setting of the Hollywood blockbuster Captain Corelli’s Mandolin used the startling countryside of Kefalonia to spectacular effect.

From a trip to the Loggerhead Turtle Sanctuary, a visit to the idyllic Melisanni Lake, to a ride on a glass bottom boat or to simply relax in a seaside taverna, there’s never a dull moment. Welcome to Kefalonia one of the most attractive islands in Greece.
Welcome to Villa Plus. We hope you have a fabulous holiday in Kefalonia and would like to tell you a little about the company. As a direct sell operator we only sell our own holidays. This means we place great emphasis on quality and service. In fact we take a personal interest in the enjoyment of your holiday and all our staff receive ongoing training to ensure we provide you with consistently good service.

At Villa Plus we have arranged villa holidays since 1986. Our product focus is on better villas, in better locations with private pools and more facilities than our competitors. Over the years we’ve grown from just one destination to 14 across Portugal, Spain, Cyprus, Greece and Turkey. We’re now one of the largest tour operators in the villa market and offer over 1000 exclusive villas.

This holiday guide has been put together by holiday experts and is designed to help you enjoy your holiday. Please read it carefully before you go. That way we can ensure all the arrangements made on your behalf run smoothly.

Thank you for choosing Villa Plus and we hope to see you again in the future.

Villa Plus Service Centre

Our resort staff are there to ensure all aspects of your holiday go as planned and to maintain your privacy. In general, they will not visit unless in an emergency or to carry out villa checks. Details of your Villa Representative can be found in the security information in your travel pack.
About your holiday

Travel adaptor/s
If you bring your own electrical equipment then you will need to bring a suitable travel adaptor.

Passport details
You must give your Advance Passenger Information (API, sometimes called APIS) details to your airline before you fly.

Baggage allowance
Baggage allowance, normally 20 kilos per person, can depend on who you’re flying with and will be specified on your itinerary. Collapsible wheelchairs, car seats for infants, pushchairs and carrycots may be carried as hand luggage in excess of the baggage allowance and can usually be taken to the final departure gate to be stored in the hold during the flight. Many charter airlines now charge for excess baggage and equipment such as golf clubs.

Dangerous goods
Please refer to the security policy of the airline you’re travelling with.

Special needs and requirements
If you, or any member of your party, have any special needs or specific requirements then please let us know at the time of booking. We’ll send you a form for disabled and less mobile clients for you to complete and return so we can ensure the villa and flights you’ve chosen are completely suitable for your needs.

Any queries just call + 44 (0) 1727 836686 or email info@villaplus.com

Here’s our tick list...

Travel documents
You’ll receive your holiday documents - specifically itinerary and flight reference number (to quote at check in), accommodation details, directions, car hire information and voucher - about ten days before you travel. Please check the documents match your reservation.

Holiday insurance
Whether you have taken the ‘Villa Plus’ holiday insurance or not, if you or a member of your party have a pre-existing medical condition, then you MUST advise your insurance company straight away. Failure to do so may invalidate your insurance.

European Health Insurance Card (EHIC)
The European Health Insurance Card (EHIC) allows you to access state-provided healthcare in all European Economic Area (EEA) countries and Switzerland at a reduced cost or sometimes free of charge. The card is free of charge and, in addition to your travel insurance, we recommend you sign up. Register online at www.ehic.org.uk

Money
Whilst MasterCard and Visa cards are widely accepted, and most resorts have ATM’s, we recommend that you get some local currency before you go.

Towels
Although towels are provided in the villas, you’ll need to bring your own beach and pool towels with you.
Getting to and from your villa

Villa Plus transfer from airport
If you booked a Villa Plus transfer, your driver will generally be waiting in the arrivals hall, ready to take you straight to your villa. Please refer to the itinerary in your travel pack for more information.

Villa Plus car hire
If you’ve booked a car through Villa Plus then please refer to your itinerary and car hire voucher for collection details. It is advisable that one member of the party waits for the baggage whilst another goes to the desk to complete the contract and pay the appropriate deposit and so on.

Directions to your villa
Your directions are included in your travel pack.

Arriving at your villa
You can get into your villa at 1pm. If you arrive before 4pm, particularly in the larger villas, the maid may still be tidying up.

Leaving your villa
Please vacate your villa by 10am. The maid could arrive as early as 8am.

Flight delays
EU legislation entitles passengers to compensation from the airline if there is denied boarding, cancellation or delay to flights. Reimbursement in such cases is the responsibility of the airline and will not entitle you to a refund of the price of your arrangements from us. If the airline does not comply with these rules you should complain to the CAA on +44 (0) 20 7453 6888 www.caa.co.uk

Villa Plus Travel Insurance
Villa Plus holiday insurance is provided by Union Reiseversicherung AG. If you’ve taken this out there is a 24 hour medical emergency assistance facilities service who you can call directly on +44 (0) 845 260 3 260. Remember to have the following information to hand:

- A contact telephone number
- Name and age of patient
- Location of hospital and doctor’s telephone number
- The medical problem
- Your premium receipt number and details of booked travel arrangements

Please refer to your Insurance policy for details of the procedure you should follow, should you require outpatient treatment.

Lost luggage
If you’re unfortunate enough to lose your luggage then you need to report this at the lost luggage desk in the baggage reclaim area.

Left luggage
If you have a late return flight, then there are normally facilities where you can leave your luggage on your last day. This information can be found in the villa manual or you can contact the local office.

Villa keys
The keys to your villa will be contained in a security key box at your villa. Details of this together with the boxes security number are included with your final documentation. Normally only one set of keys will be supplied for the villa that you will be occupying. We would appreciate it if you could take care of the keys as obtaining replacement keys, or changing the locks can be expensive.
About Your Villa

Cots/extra beds
The majority of the cots that we supply are of the collapsible travel type. All cots supplied in the villas comply with local safety standards. All linen is laundered together so if you have concerns about cot linen, please bring your own. Extra beds are normally of the fold-up variety and are suitable for children only up to the age of 11 years old.

Gas Supply
Not all the villas have a gas supply. If applicable, the villa will usually be supplied with an orange coloured Butano gas bottle. In the unlikely event that the gas should run out, please contact our local Villa Representative, who will arrange for a replacement. Where gas water heaters are used in villas, they are subject to an annual inspection by local qualified engineers. A carbon monoxide detector is provided for your additional peace of mind.

Electricity
Electricity is 220 AC with continental twin plugs. Your villa electricity supply is not always as constant as in the UK. You may find that the electricity will “trip off” if too many appliances are used at once. This has become more apparent as we have added more equipment into the villas. If this happens, simply turn off some appliances and reset the main fuse box (the location and full details will be in the Villa Manual). Additionally, when advertised, we have installed WiFi in a number of our villas although it should be noted that this service is unlikely to offer the speeds that you might get at home with superior UK broadband systems and video streaming, film downloads and online video gaming will not be available.

Air Conditioning
Many villas now include air conditioning/heating in the bedrooms as standard. Please see the individual villa descriptions. Some of these units operate on a sensor that will turn off the unit if the room is not in use. Please consult the Villa Manual for full details. In the case of any malfunction, we will endeavour to rectify them as soon as possible, Villa Plus cannot be responsible for any non-operational time that is out of our control.

Barbecues
All our villas have barbecues and wherever possible, brick built. It is not normal for maids to clean the barbecue and we ask guests to leave them in a reasonable and useable condition. We have asked owners to supply cleaning implements.

TV’s
To keep you entertained inside your villa, you’ll find a TV with some English speaking channels. DVD players (and films) are provided at most of our villas. Due to certain circumstances, such as, but not limited to, atmospherics and weather conditions, you may not be able to access all of the channels all of the time. Additionally due to changes in Satellite order, which is beyond our control, we are no longer able to guarantee BBC or ITV in the majority of our resorts.

Internet
Most of our resorts have internet access ‘Hot Spots’, where you can check emails etc. The ‘Hot Spot’ locations can be found in the Villa Manual.
Health and Safety

Safety information
You'll find a Villa Manual with safety information specific to your villa at the property. Please take the time on arrival to familiarise yourselves with the safety features and layout of your villa. If you’re travelling with children then please take the time to point out to any areas where they should take particular care such as the pool and balconies. If you have any questions or concerns, then your Villa Representative will be happy to assist. Should you have an accident anywhere in or around the villa you must report this straight away to your Villa Representative.

Smoking
Smoking is not permitted in any of our villas and we would request you only smoke outside the villa. Please do not leave cigarette stubs in the garden.

Swimming pool
Whilst the swimming pool is an essential part of the pleasure of holidaying for many people, if misused it can be dangerous:
- Make sure you know the depths of the pool.
- Please observe our strict no diving policy.
- Do not run around the pool side - especially children with wet feet.
- Do not go out of your depth unless you are a good swimmer.
- Do not swim if you cannot see the bottom. If this is the case contact your Villa Representative as soon as possible. Bad weather, thunder storms and/or excess suntan oil (especially the non waterproof types), can turn the water cloudy. Use the poolside shower before swimming to keep the pool clean.
- Children and fair skinned people should wear a hat and T-shirt whilst in the pool as harmful ultra violet rays can penetrate water up to a depth of 1.5m and are reflected off the water surface.
- Beware of dangerous surfaces, drainage channels, slippery tiles or raised edges.
- Always supervise children and non-swimmers in and around the pool area.
- Do not swim if you have been drinking alcohol, especially late at night.

Report an accident immediately to your Villa Representative, who will attend the villa. Any fault with the pool or its equipment will be inspected and immediate action taken to correct the problem. If, in the opinion of the Villa Representative the pool must be closed for your safety until a repair is facilitated as quickly as possible, you will be instructed in writing to cease using the pool and our liability shall not exceed 33% of the villa rental portion of the holiday.

Pool Heating
Many of our swimming pools have been fitted with a Pool Heat Pump, making the pool 3°C to 5°C warmer at 1pm during the day than a non-heated pool under normal circumstances. This provides the pool with a beneficial warming, but does not make it a “hot” pool. Villa Plus cannot be responsible for any non-operational time, out of our control.

In the case of any malfunction, we will endeavour to rectify them as soon as possible and our liability shall not exceed £150 per villa per week in total. If the pool has a cover, please use it as it will significantly increase the temperature of the water.

Tap water
Water from the tap is generally ok for cooking purposes. For drinking we recommend you drink bottled water only.

Sun bathing
The best, safest and longer lasting tans are built up gradually - but although most travellers are aware of the danger, many holidays are still ruined by the effects of sunburn. Do take extreme care not to over-expose yourself or your children (particularly young babies), especially during the first few days. We suggest you stay under shade except for about 15 minutes in the early morning or late afternoon on the first day, gradually increasing the time as your skin becomes accustomed to the sun. Even then be sure to use a suntan preparation of the correct factor for your skin and apply it liberally at regular intervals, particularly after swimming. Children should wear sun-hats and their shoulders should be covered as much as possible. We strongly recommend the use of good quality, waterproof sun creams especially when in and out of the pool or down at the beach.

Beaches
Please be aware of the local safety precautions when you visit the beaches.

At all times, for your own safety, comply with the suggestions of the local lifeguards, warning notices or flag systems. Should you have any concerns consult a qualified authority or your Villa Representative.

Breakages
Please notify our Villa Representative should you notice any shortfalls in the quality of furnishings/cleaning etc. In case of breakages during your holiday, either replace with a matching item or report the damage to the Villa Representative. For details of our accidental damage waiver or security deposit, please refer to www.villaplus.com

Security
Please store valuables in the safe provided including vital documents If you do not use the safe provided you may invalidate any insurance claim that you may have.

Most villas have an alarm and nightlight. Ensure the alarm is switched on when you leave the villa. Additionally make sure all doors/windows are closed/locked if you leave the villa or are around the pool.

Sun bathing

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Places to visit

Beaches

Antisamos. A beautiful pebble beach surrounded by impressive verdant hills near the village of Sami, 22 km from the capital of the island.

Embliisi is a popular small white pebbled beach close to the fishing village of Fiskardo.

Foki. Within a five minute drive of Fiskardo. The beach consists of a small strip of pebbles with welcoming shade from the trees.

Makris Gialos. Located in the resort of Lassi just outside Argostoli. A good beach for sunbathing and watersports.

Myrtos beach is north of Argostoli (the island’s capital). One of the most photographed places in Greece.

Skala. A busy resort and the beach consists of several kilometres of soft sand and pebbles.

For more beaches please see resort sections.

Attractions

Agios Giorgios Castle. With a long and chequered past this medieval castle is situated on a 320m high hill near the village of Peratata.

Drogarati Cave. Close to Sami this cave was discovered 300 years ago when a part of it was destroyed by an earthquake, revealing the entrance.

Ithaca. Beauty reigns supreme throughout Ithaca probably the most legendary of all Greek islands full of verdant vegetation, forest and wonderful beaches.

Kefalonian Robola Wine Cooperative. Located at the plateau of the Community of Omala at an altitude of 700 metres in the slopes of the gorgeous and green full Ainos Mountain. Open 9am-8.30pm.

Melissani Cave. In the area of Karavomilos near Sami lies one of Kefalonia’s most breathtaking attractions, with its beautiful lake.

Mount Ainos National Park. The forested area now covers an area of 2826 hectares. Discover some truly spectacular views at the peak.

Sami. Well worth a visit to this town if you are a fan of the book, Captain Corelli’s Mandolin where a number of scenes were shot.

Zante. The most southerly of the Ionian Islands, Zante is a floating island of paradise with numerous sandy beaches, beautiful scenery and a water park.

Festivals & Events

Greece has a tradition of celebrating every possible occasion with a festival. These are celebrated in various ways ranging from small village panayia (festivals) to National celebrations. The patron Saint of the island is Saint Gerasimos. Many people are named after him and several festivals dedicated to him.

May

May Day. Also known as Labour Day is celebrated all over the island with picnic and flowers, home made colourful wreaths displayed outside houses and flowers on windscreens of cars. In Kefalonia according to tradition, a clove of garlic is placed into the flowers to protect the house from bad luck and ward off ill fortune and the evil eye.

June

Navy Week. Held in Port Argostoli at the end of June/July. Celebrations and parades, laying of wreaths at all Cenotaphs.

July

2 weeks of Theatre festivals held mid July.

August

International Choral Festival. 1-31 August and other cultural events.

Assumption of the Holy Virgin, 15 August – The Virgin Mary Church Markopoulo Church of the Virgin Mary - Haliotata. A major religious holiday and celebrations after the evening service on 14th August.

Lady Day festivities 15 August. Held in Lixouri

St. Gerasimos Monastery - Omala Valley, 16th August the first of two celebrations in the year for the patron saint of the Island. Morning service with procession. Open air market.

Robola Wine Festival, first Sunday after 16 August. Village of Frangata.

September

Choral Festival 1-15th. Lixouri.

Stavromenos. The Day of the Holy Cross 14 September Monastery of the Holy Cross Kipouria, Estavromenos Monastery Pessada. This is the day the Cross will be decorated with basil and basil is given to parishioners to take home.

October

St Spyridon - Argostoli, 1 October. Procession to the Virgin Mary of Thrapano Church.

St Gerasimos Monastery - Omala Valley, 20 October. Morning service with procession to Holy Well accompanied by the band and dignitaries. Open air market.
Sports

Bowling
At Travliata, facing St George’s Castle. Tel 30 26710 69269. 4 bowling tracks available. Enjoy coffee, a game of chess, backgammon or table games, watch football on the projectors or surf the internet.

Cycling
Quiet roads offer great terrain for scenic cycling. Pedal through forest covered mountains and unspoilt countryside.

Diving
Wherever you stay in Kefalonia there will be a diving centre not far away. FNEC in Fiskardo offers snorkelling trips.

Horse Riding
Treks meander through scenic countryside and along the beach what better way to see the beauty of Kefalonia than on horseback.

Sailing
Sail Kefalonia in Sami offers skippered yacht charters on the beautiful Ionian sea. Tel. 0030 26710 31685. Advance booking advised www.sailkefalonia.co.uk

Tennis
At Argostoli there are municipal tennis and basketball courts. Some hotels also provide facilities.

Walking
Enjoy the beautiful scenery of Kefalonia on foot. Walk the tracks and ancient paths that zig zag across the island and discover wildlife and flora, as well as an insight into the history of the place.

Waterskiing
There is something for everyone at the Dolphin Ski Club, Skala. All the latest equipment and rides available.

Watersports
Kefalonia is a haven for water sports enthusiasts. Windsurfing, canoeing parasailing, waterskiing, wakeboarding and scuba-diving can be found on the larger beaches for both beginners and experienced divers. There are excellent opportunities for sailing around Kefalonia and to the neighbouring Ionian Islands.

Children’s Activities

Loggerhead Turtle Sanctuary
The protected nesting site at Kaminia beach is where the female turtles heave and tug themselves across the beach to find a nesting site digging holes and laying small round eggs. The Marine Turtle Project was set up to observe and record the nesting female turtles on the beaches near to the villages of Skala and Patzakli on the south-eastern tip of the island.

Horse Riding
If you enjoy horse riding then the nearest riding schools are located near the towns of Sami and Lixouri. Here you can learn to ride or improve your skills, be heading along the mountain trails or trying beach riding plus you could even try swimming with the horses.

Boat Hire and Water Sports
Hiring a boat is a fantastic way of exploring the islands coastlines. A licence is not required and an introductory instruction in boat handling is available before being let loose! There are watersports in the more commercial resorts of Lassi and Skala which include water skiing, ringos, banana or sausage rides, para sailing, knee boarding or wake boarding.

Glass Bottom Boat
Nautilus - Based in the Southern resort of Skala, “Nautilus” is a specially constructed boat of high standards. Because of the glass bottom there is the possibility to look out for colourful marine life.

Suncruise - Argostoli. One of the most popular days out on the island. From the port the boat travels up the coast to the fish farms, a well known location for dolphin spotting, then on to the island of Vardiani for snorkelling and swimming, a fun day out for all the family.

10 Pin Bowling
Kefalonia Superbowl is on the main road to Argostoli in Travliata. Open every evening and also serves drinks and food.

Play parks for smaller children
There are many around Argostoli plus horse and trap rides and the small train in Skala.
Shopping

With something for all tastes, be it a few tourist trinkets or top class handmade jewellery, shopping in Kefalonia is a delight as there is something for everyone.

Olive oil and olives have long been shipped from the island across Europe and you will still find plenty of places selling these today along with olive woodcarvings. Across a number of souvenir shops you will also find lace, embroidery and some beautiful pieces of jewellery. There is a wide variety of pottery and handmade small sculptures based on ancient Greek classical design which you can pick up at reasonable prices. In the villages you occasionally find artists selling their wares by the road side particularly unique pieces of work in olive wood. There are also various larger leather, wood, and ceramic shops on the main roads around Argostoli and Fiskardo town that are worth a quick stop.

Markets

Whilst there are no craft markets as such there is a large and colourful fruit, vegetable and fish market in Argostoli. Although with the wealth of little shops in Argostoli and Fiskardo, just wandering the streets has a similar appeal to an open-air market.

Food

Kefalonia shares with the rest of Greece a great selection of starter courses or ‘mezedes’ made with good fresh local produce. In many cafés you will also find a Greek Meze or ‘pikilia’ (a selection of different starters or dips).

Most meals revolve around olive oil, garlic, onion, oregano, lemon and parsley or dill. Whether you prefer meat, fish or vegetarian food, the Greek menu caters amply to all. You will also find octopus, squid, cuttlefish, prawns, mussels and lobster dishes. Typical starter dishes are tzatsiki, cucumber, garlic and yoghurt dip as well as taramasalata which is a cod roe dip with potato and garlic. Main dishes include a good variety of meat dishes such as Lamb Kleftiko which is casseroled lamb usually with potatoes, lemon, herbs and feta cheese; this is a particular speciality as is sofrito, stewed beef in parsley and garlic sauce plus rich tomato sauce. Alternatively try the Kefalonia meat pie (Kreatopita).

As in many Mediterranean countries desserts are not big in Greece. Try the sweet and rich ‘baklava’ filo pastry filled with different nuts and spices and covered in syrup or galaktobouriko, a fine pastry with custard like cream inside topped with honey or syrup.
Argostoli

Argostoli is the main town of Kefalonia where a large proportion of the island's inhabitants live today. As a harbour town, fishing boats and luxury yachts lie in the sheltered waters of the bay.

Stretching out from the palm-lined quay sits the British built Drapano Bridge which crosses the Koutavos lagoon. The elegant arched bridge is quite a feat of engineering, built at the beginning of the 19th century with no cement to hold its stones together.

Argostoli is very much a modern town with most of the former grandeur of the town lost with its buildings in the great earthquake of 1953 although a few survived in the centre of town such as Rizospaston, the wide palm-lined boulevard off the main Valiano square. There are many tavernas and numerous museums.

Shopping
Lithostroto is the main shopping street of the town where you can pick up gifts and clothes. The fruit and vegetable market, bakeries and other food shops are found mainly along the harbour front road which makes a pleasant place to wander in the morning or evening.

Fiskardo

Kefalonia's most northern harbour is Fiskardo where ferries from Lefkas and Ithaca dock.

Fiskardo has been inhabited for thousands of years and evidence of its heritage can be seen all around the area. That includes everything from the Roman sarcophagae by the water's edge to Venetian buildings and the British built lighthouse. Fiskardo with its pretty harbour packed with restaurants, tavernas and bars, was very fortunate in escaping the full force of the 1953 earthquake and many of its buildings remain intact. Many people hire small motorboats to explore the coastline of northern Kefalonia (Cephalonia), where numerous small and secluded coves can be found.

Lourdas

Lourdas is an especially pretty resort with the area around the original village, Lourdata maintaining its natural charm and beauty.

The village has a wonderfully clean beach that is perfect for anyone wanting to relax and soak up the warm sun. There are also a number of good tavernas and bars with many overlooking the beach but it remains a quiet resort with no noisy nightclubs. There are a couple of nice walks along the coast towards the Monastery of Sission and Katsonas beach but aside from that, you really will need a car if you are to do anything away from the beach at Lourdas.

Beaches
The beach at Lourdas is a long stretch of fine white sand and pebbles that is one of the most attractive beaches on the island. It offers crystal clear waters that are perfect for swimming while you will find plenty of sun beds and shades available as well as tavernas and a few shops lining the sands. During July and August small motor boats are available for hire on the beach at Lourdas.

Situated behind one of the longest beaches on the south coast of Kefalonia this pretty town has grown up by the original village and is now a mid-sized resort with a collection of villas, apartments and hotels plus about twenty tavernas at its heart. This is an old favourite on Kefalonia that has visitors coming back year after year.

Shopping
There are several large mini-markets in Lourdas which sell a variety of products including English newspapers and magazines.
Trapezaki

Trapezaki is a resort that has only come into being in the past few years. Situated in the south of Kefalonia, a short distance west of Lourdas, this is a resort in its early stages.

Pleasantly uncrowded and uncommercial it has spread out amidst olive groves and a lush green countryside. It is ideal for those who like walking and exploring and for those are looking for seclusion. It is also the perfect place for any budding photographer with spectacular scenery and plenty of colours, in fact the area is filled with fauna and flora especially in the cooler spring and autumn. These walking trails spread out sideways from the resort so you are not always forced to climb uphill. The weather can get extremely warm during the summer so if you are looking for a spot in the shade then head to the fragrant olive groves where you can get a break from the hot sun.

Beaches
The sandy beach shelves gently into the clear and calm waters meaning that this beach is a favourite for families. The wonderfully clean beach is split into two sections by the small harbour; at either side you will be able to hire sun loungers and umbrellas should you need to find some shade away from the warm sun.

Useful Information

Language
Greek

Currency
Euro

International dialling code
+30

Emergency Services
100

Time
Eastern European Time - If you are travelling from the UK then you must set your watch forward 2 hours.

Electricity
220 AC - travellers from the UK will need a two-pin plug adaptor.

Opening Hours for Shops
Most shops will open from 09:00 until 22:00 with the afternoon siesta taken between the hours of 14:00 and 17:00.

Disclaimer: Whilst every care has been taken to ensure the accuracy of the information contained in this publication Villa Plus cannot accept responsibility for any errors or omissions and this holiday guide does not form part of our contract with you.

Restaurant recommendations have been made by past clients and on occasions restaurants close or change hands and therefore we are unable to guarantee quality or availability.

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Kefalonia

- The largest of the Ionian Islands
- Superb sandy beaches
- Spectacular caves
- Impressive mountains
- Traditional tavernas
- Tiny historic villages
- Friendly atmosphere
- Tranquil resorts
- Over 30 villas with pools

You can find our villas in 15 destinations across Europe